





## **Details of your building order from Hallgate Timber**

Please find attached a copy of your order. If you can see any problems with your order such as layout or contact details, please call us ASAP as once the building is in production we cannot change layouts etc.

## The not so small print:

- We will do our best to keep with estimated lead times, however all lead times are estimates and not guaranteed.
- If your building is delivery only we will require 1 or more people to assist with offloading, remember a big workshop is very heavy.
- Our standard delivery is road side only, however the driver may at their discretion help to take it a short distance (a cup of tea goes a long way).
- The delivery driver or installation team cannot take the building over garage roofs etc. (we do often get asked).
- You will need a base ready for installing your building on, unless you
  have ordered a base from us, then you would just need prepared
  ground. If you do not have a suitable area for installation prepared the
  team will deliver the building but you will still be charged for installation.
- If you are having a shingle roof installed we will require a 240v electrical supply.
- All of our buildings are made to measure and deposits are not refundable if you cancel.
- We do sometimes change suppliers of materials so exact profiles and shades of colour etc. may vary from building to building.
- We take full payment before offloading. If you are paying by card this will be taken at least 1 day before delivery/installation.
- We do not accept American Express (Amex)







## Thank you for purchasing a Hallgate Timber building. We hope your new building will give you many years of use. To help with this please read the following advice on maintaining your new building.

Timber is a natural product and as such is prone to movement including shrinkage, expanding, twisting and bowing. Timber can also split and crack and knots can fall from timber. These are natural properties of timber and can not always be avoided, however taking good care of your building may help prevent some of this.

The exterior cladding of you Hallgate Timber building is treated in a solvent based timber preservative, this works as a mild insecticide and fungicide to the cladding. This is a base coat preservative. Your building will need re-treating as soon as possible either before or after assembly. If you want to you can also treat the inside including the framework with a preservative treatment. We recommend that you treat your building with a top coat of a water repellent timber treatment such as SX70 by Sovereign chemicals or a similar Sikkens product. This will help to minimise the amount of moisture that enters the building through the cladding.

Your building should be assembled on to a good sturdy base such as a concrete pad or patio or a timber framed sub base.

We advise that you put guttering around the roof to catch as much water as possible; this helps to keep the cladding from being saturated during heavy rain.

The building should be positioned to allow for maintenance around it and should have enough room between walls to allow air to flow freely along the panels.

Silicone seals around windows and on the corners of the building (behind capping strips) will need to be maintained if they perish over time. Roof coverings will also need replacing if torn in the wind or as it naturally perishes.

In wet weather doors will expand and may need to be planned down to avoid doors from sticking.

Your Hallgate Timber buildings is guaranteed against manufacturing defects for 1 year from purchase, this excludes the natural properties of wood, some of which are mentioned above, and is subject to the building being installed and maintained correctly. Your building is not covered against "acts of God" such as wind damage to roof felt or flooding due to excessive rain fall. This does not affect your statutory rights.

If we are assembling your building we will take photos to use for promotional purposes. If you do not want us to do this please tell us.